



Service & Support Options

Building a partnership with our customers is of the utmost importance to SINGLE Temperature Controls, Inc. That is why, in addition to our complete line of Temperature Control Units (TCUs), we offer a full range of Service & Support Options to our clientele.

Training and Commissioning



SINGLE's service team of experienced professionals are available to support you with the commissioning and installation of your TCUs. We are available to provide technical assistance and operational guidelines to ensure you have a full understanding of your TCUs before they are received. Additionally, we can be scheduled to be on-site to assist

with installation and initial commissioning of your TCUs.

Classroom Training is also available for a complete understanding of how your TCUs operate. This includes a general overview of the units, a complete review of all technical documentation, and hands on training for a thorough knowledge of the operational capabilities of your TCUs. On-site training also encompasses diagnostic training and an overview of preventative maintenance tasks.

Spare Parts Packages

Keeping an inventory of spare parts on hand for maintenance purposes and potential repairs helps to minimize down time. SINGLE can provide recommended spare parts lists customized to your specific needs and unit types to help maintain the stability of your operations.



- > Training and Commissioning
- > Spare Parts Packages
- > Full Service Technical Support
- > Preventative Maintenance Packages



SINGLE Temperature Controls, Inc.

SINGLE provides an extensive portfolio of high-quality temperature control systems with a broad base of temperature control ranges from -40°C (-40°F) to 350°C (660°F) which are available to fit most all applications.

For additional information contact SINGLE @

info@single-temp.com

www.single-temp.com

704-504-4800

Full Service Technical Support



On-Site Technical Support

On-site technical support is available to help you troubleshoot any operational issues your TCUs may be experiencing. Our technical team can visit your site to assist in the diagnosis of your TCUs and provide appropriate solutions to ensure they are operating at their maximum efficiency.

Phone support

If technical questions arise that need immediate support, SINGLE is available to provide phone support to help answer those questions. Our technical team has extensive experience in a variety of applications and processes and is available to assist in resolving immediate issues or provide guidance to improve the performance of your TCUs.

Preventative Maintenance Packages

SINGLE can provide customized Preventative Maintenance Packages created specifically to meet your company's operational requirements and conditions. On-site TCU Evaluations and Preventative Maintenance checks can be performed on a regular schedule, or on an as needed basis to keep your TCUs working at optimal efficiency. Customizable to each company's specific requirements, SINGLE will work with you to reduce potential down time and maintain maximum performance within your process.



SINGLE Temperature Controls, Inc. looks forward to building a strong partnership and offering assistance with maintaining your operational processes. Please contact us if we can provide support or additional information in regards to your Temperature Control requirements.

SINGLE Temperature Controls, Inc.
14201 South Lakes Drive, Suite B
Charlotte, NC 28273



Phone: 704-504-4800
Fax: 704-504-5882
E-mail: info@single-temp.com